

Operations Resilience



Mali depends on ASYCUDAWorld as a key tool to generate revenue and help rebuild the economy after a political crisis. Mali was so far a pioneer in implementing the different versions of ASYCUDA since 1984.



Mali

SITUATION

In 2012, Mali experienced a political crisis that caused serious operational disturbances and significant material and financial damage to the Customs Administration. Many of the services were vandalized including the stealing of computers and servers at the central Customs Administration site. The migration project to ASYCUDAWorld was then interrupted. The activities resumed in 2014.

SOLUTION

Customs operational capacity was restored through the securitization of data, improvement of key technical elements of the ASYCUDA system and configuration of system. This ensures the maintenance and sustainability of the system as well as training of Malian Customs Agency staff.

RESULT

Beginning in 2014 the Government of Mali and UNCTAD signed an amendment to the project document covering steps to help restart the inflow of customs revenue for the country. This resulted in the following achievements:

- Upgraded Malian system including data migration from ASYCUDA++ to ASYCUDAWorld;
- Functional training on selectivity, litigation and valuation control modules as well as technical
- training on Oracle database administration, IT developments, network, system performance delivered;
- Electronic exchange of information with other systems (electronic single window) implemented, eg. National Directorate of Trade and Competition (DNCC) for the control and clearance of intentions, Public Treasury for electronic payment, CargosPort (ASAM) for electronic manifests, and other similar interfaces.

40%

customs revenue increase between 2014–2015 following the national rollout of ASYCUDAWorld (from 342 to 480 billion XOF).

“UNCTAD’s assistance and the implementation of ASYCUDAWorld contributed to the Malian Customs Agency’s commitment to generate revenue as part of the recovery policy after the 2012 security crisis. Together with the support of other partners and initiatives, customs revenue in Mali has reached record levels.”



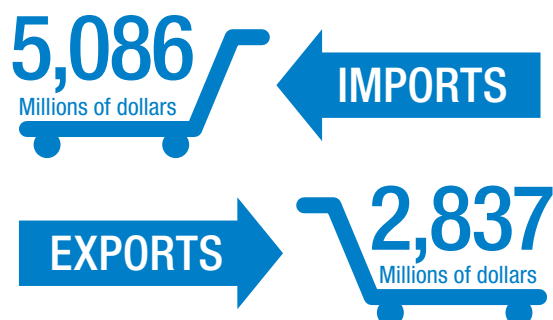
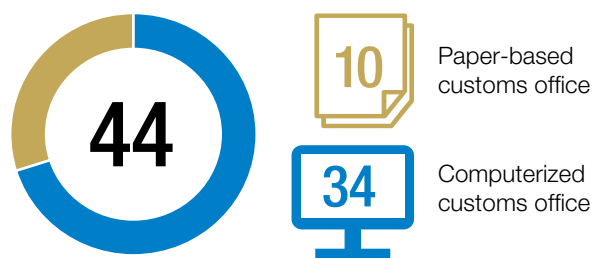
Direction Générale des Douanes

✉ ccentreprises.dfpe@gmail.com  [@DouanesDuMali](https://twitter.com/DouanesDuMali)

Operations Resilience

Size of Project

Total number of customs offices



2017 Volume of Activity



Number of Persons Trained

